POWERSPIN GAME GUIDE Operator: OPAP S.A.

1. PARTICIPATION IN POWERSPIN, POWERSPIN COMBO AND POWERSPIN ON FIRE

POWERSPIN is a fixed-odds betting game, provided also with the game types POWERSPIN COMBO and POWERSPIN ON FIRE.

Participation in POWERSPIN is conducted in accordance with the provisions of the applicable legislation, of the General Regulation on the Organization and Conduct of OPAP S.A. Games of Chance, of the Regulation on the Organization, Operation and Conduct of Fixed-Odds Betting Games of OPAP S.A. (PAME STOIXIMA Regulation), as applicable, as well as in accordance with more specific terms and conditions eventually set forth by OPAP S.A. and the HGC.

POWERSPIN game of chance is based on the operation of a virtual wheel, which consists of 27 equal parts. On twenty-four (24) out of the twenty-seven (27) parts, numbers ranging from 1 to 24 are depicted, while on the remaining three (3) out of the twenty-seven (27) parts, one same symbol is depicted. Players shall select the point where the wheel stops. The part at which the wheel stops shall constitute the winning outcome.

POWERSPIN COMBO is based on the operation of three same virtual wheels, each one of which consists of 27 equal parts. On twenty-four (24) out of the twenty-seven (27) parts of each virtual wheel, numbers ranging from 1 to 24 are depicted, while on the remaining three (3) out of the twenty-seven (27) parts of the virtual wheels one same symbol is depicted. Players shall select the point where the two (2) first wheels or all three (3) wheels stop. The parts at which the virtual wheels stop shall constitute the winning outcomes.

POWERSPIN ON FIRE is based on the operation of a virtual wheel, which consists of 34 equal parts, on which numbers ranging from 1 to 34 are depicted. Players shall select the point where the wheel stops. The part at which the virtual wheel stops shall constitute the winning outcome. At the same time, in each draw, prior to the spinning of the wheel, 2 to 8 numbers are randomly displayed, which are the "fire numbers" of the draw (ON FIRE numbers) and are displayed with the indicative fire icon on the wheel. The part at which the virtual wheel stops shall constitute the winning outcome. If the part displays any of the ON FIRE numbers at the same time, then a bonus game is activated which results in increased odds for each game category (market).

Details of how to participate for all game types and how the winning columns are drawn are included below in term 3, while the odds are presented in term 4.

The draw shall constitute the visualization of draws' results, generated by a Random Number Generator (RNG), from which draws the winning outcome derives. The RNG is certified by an independent company conducting controls in the games of chance sector.

Participation in POWERSPIN, POWERSPIN COMBO and POWERSPIN FIRE is permitted through Agencies, to persons over eighteen (18) years of age.

It is clarified that:

The cancellation of a printed Ticket shall be allowed provided that the selections indicated on the Slip do not match those of the Ticket. Thus, meaning, if the Ticket has, due to a technical

problem, different details (e.g. selected numbers, number of consecutive draws) than those selected by the player in the Slip they have given for validation. Entry cancellation shall be performed in accordance with article 5 of PAME STOIXIMA Regulation.

2. ENTRY FEE

- The entry fee per Column shall be fifty eurocents (€0.50).
- The minimum entry fee regards the creation of one betting column.
- The maximum betting amount per game or combination or betting combinations shall not exceed the amount corresponding to the minimum value of 10,000 columns.
- In case the value of the bet exceeds the maximum amount eventually determined by OPAP S.A., the bet shall not be accepted.
- Players may participate in POWERSPIN with a simple column, by selecting a number, a symbol, a color zone or over/under 12.5, or by selecting a number, a symbol, a double, a treble, a quadruple, a sextuple, an octuple or a duodecuple, a zone or over/under 12.5; in POWERSPIN COMBO game type players may participate by selecting the result in wheels one (1) and two (2) or in wheels one (1), two (2), and three (3), and in POWERSPIN ON FIRE game type by selecting the three additional game categories.

3. GAME DESCRIPTION AND PARTICIPATION METHOD

3.1. POWERSPIN

The following game categories are provided:

3.1.1. Game Category: Number

Selection of one or more numbers from one (1) to twenty-four (24).

There are seven (7) available markets in number game category:

- 1. Number: Selection of one number for the creation of a column with one number.
- 2. Double: Selection of two numbers for the creation of a column with a double.
- 3. Treble: Selection of three numbers for the creation of a column with a treble.
- 4. Quadruple: Selection of four numbers for the creation of a column with a quadruple.
- 5. Sextuple: Selection of six numbers for the creation of a column with a sextuple.
- 6. Octuple: Selection of eight numbers for the creation of a column with an octuple.
- 7. Duodecuple: Selection of twelve numbers for the creation of a column with a duodecuple.

To participate in each draw, players shall firstly select one of the aforementioned markets and then select their preferred numbers. In case they do not select one of the aforesaid options, Number category shall be automatically selected.

Subsequently, they shall also select the respective amount of numbers, ranging from one (1) to twenty-four (24).

If the amount of numbers selected is higher than the one set forth by a game market, then all possible combinations shall be created [e.g. three (3) selected numbers for Double game category will create three (3) columns with Doubles].

The game allows for the selection of up to 24 numbers, provided that no more than 10,000 columns are created per game or per combination or per bet combination.

The column development table of up to 24 selected numbers and up to 10,000 columns per game is presented below.

Column Development Table							
Amount of selected				Available m	arkets		
number	Numbe	Doubl	Trebl	Quadrupl	Sextupl	Octupl	Duodecupl
S	r	е	е	е	е	е	е
1							
2	2	1					
3	3	3	1				
4	4	6	4	1			
5	5	10	10	5			
6	6	15	20	15	1		
7	7	21	35	35	7		
8	8	28	56	70	28	1	
9	9	36	84	126	84	9	
10	10	45	120	210	210	45	
11	11	55	165	330	462	165	
12	12	66	220	495	924	495	1
13	13	78	286	715	1716	1287	13
14	14	91	364	1001	3003	3003	91
15	15	105	455	1365	5005	6435	455
16	16	120	560	1820	8008	-	1820
17	17	136	680	2380	-	ı	6188
18	18	153	816	3060	-	-	-

19	19	171	969	3876	-	-	-
20	20	190	1140	4845	-	-	-
21	21	210	1330	5985	1	-	-
22	22	231	1540	7315	-	-	-
23	23	253	1771	8855	-	-	-
24	24	276	2024	1	-	-	-

The "Amount of selected numbers" column indicates the amount of numbers that have been selected and the header of each column indicates the available markets.

For instance, if a player chooses a treble and selects 6 numbers, then they shall participate in the draw with all possible trebles of the six selected numbers, which create 20 columns.

If the results of the draw match the player's prediction, then the number of winning columns including it shall correspond to the number of wins.

3.1.2. Symbol game category:

Symbol selection shall correspond to three (3) points on the wheel, equally distanced from one another.

3.1.3. Color zone game category:

The twenty-four wheel numbers shall be distributed across three (3) color zones. Players may bet if the wheel stops on one of the three (3) color zones.

Color zone options include red, blue, and green, and may be selected also in combination, creating more columns.

Winnings' payment shall be conducted per winning column.

3.1.4. Over/ Under 12.5 game category:

Players may bet if the wheel stops on a number bigger or smaller than 12.5.

Over/ Under 12.5 options are:

Over 12.5 that consists of numbers 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24.

Under 12.5 that consists of numbers 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12.

The above two options may be selected also in combination, creating more columns.

Winnings' payment shall be conducted per winning column.

3.2. POWERSPIN COMBO

The following game categories are provided:

3.2.1. Game Category: Selection of wheel combination result

Betting in POWERSPIN COMBO shall be conducted by selecting the result for wheels one (1) and two (2) or by selecting the result for wheels one (1), two (2), and three (3).

In particular, the below combinations are provided:

Combination of 2 wheels			
Wheel 1	Wheel 2		
NUMBER	NUMBER		
NUMBER	SYMBOL		
NUMBER	ZONE		
NUMBER	O/U		
SYMBOL	NUMBER		
SYMBOL	SYMBOL		
SYMBOL	ZONE		
SYMBOL	O/U		
ZONE	NUMBER		
ZONE	SYMBOL		
ZONE	ZONE		
ZONE	O/U		
0/U	NUMBER		
0/U	SYMBOL		
0/U	ZONE		
0/U	O/U		

Combination of 3 wheels					
Wheel 1	Wheel 2	Wheel 3			
NUMBER	NUMBER	NUMBER			
NUMBER	NUMBER	SYMBOL			
NUMBER	NUMBER	ZONE			
NUMBER	NUMBER	U/O			
NUMBER	SYMBOL	NUMBER			
NUMBER	SYMBOL	SYMBOL			
NUMBER	SYMBOL	ZONE			
NUMBER	SYMBOL	U/O			
NUMBER	ZONE	NUMBER			
NUMBER	ZONE	SYMBOL			
NUMBER	ZONE	ZONE			
NUMBER	ZONE	U/O			
NUMBER	U/O	NUMBER			
NUMBER	U/O	SYMBOL			
NUMBER	U/O	ZONE			
NUMBER	U/O	U/O			
SYMBOL	NUMBER	NUMBER			
SYMBOL	NUMBER	SYMBOL			
SYMBOL	NUMBER	ZONE			
SYMBOL	NUMBER	U/O			

SYMBOL	SYMBOL	NUMBER
SYMBOL	SYMBOL	SYMBOL
SYMBOL	SYMBOL	ZONE
SYMBOL	SYMBOL	U/O
SYMBOL	ZONE	NUMBER
SYMBOL	ZONE	SYMBOL
SYMBOL	ZONE	ZONE
SYMBOL	ZONE	U/O
SYMBOL	U/O	NUMBER
SYMBOL	U/O	SYMBOL
SYMBOL	U/O	ZONE
SYMBOL	U/O	U/O
ZONE	NUMBER	NUMBER
ZONE	NUMBER	SYMBOL
ZONE	NUMBER	ZONE
ZONE	NUMBER	U/O
ZONE	SYMBOL	NUMBER
ZONE	SYMBOL	SYMBOL
ZONE	SYMBOL	ZONE
ZONE	SYMBOL	U/O
ZONE	ZONE	NUMBER
ZONE	ZONE	SYMBOL
ZONE	ZONE	ZONE
ZONE	ZONE	U/O
ZONE	U/O	NUMBER
ZONE	U/O	SYMBOL
ZONE	U/O	ZONE
ZONE	U/O	U/O
U/O	NUMBER	NUMBER
U/O	NUMBER	SYMBOL
U/O	NUMBER	ZONE
U/O	NUMBER	U/O
U/O	SYMBOL	NUMBER
U/O	SYMBOL	SYMBOL
U/O	SYMBOL	ZONE
U/O	SYMBOL	U/O
U/O	ZONE	NUMBER
U/O	ZONE	SYMBOL
U/O	ZONE	ZONE
U/O	ZONE	U/O
U/O	U/O	NUMBER
U/O	U/O	SYMBOL
U/O	U/O	ZONE
U/O	U/O	U/O

There is the option of selecting more than one numbers per virtual wheel, creating the respective number of columns.

Example: The selection of two numbers in the first wheel and the selection of two numbers in the second wheel, with column cost €0.50, shall create four columns in total, with a total Ticket cost of €2.

3.2.2. Game Category: Number to be drawn by any wheel:

Options	Payout
Numbers from 1 to 24	x8

Description: Players shall select one number from 1 to 24. If the selected number is drawn in one or more wheels then the player shall win 8 times their bet (X8).

3.2.3. Game Category: The symbol is not drawn in any wheel or it is drawn in at least one wheel

Options	Payout
Symbol not drawn in any wheel	x 1.2
Symbol drawn in at least 1 wheel	x 3

Description: Players shall choose whether the symbol will not be drawn or whether it will be drawn in at least one of the three wheels.

- If the player selects "Symbol not to appear" and the symbol is not drawn in any of the three wheels, then the selection matches the prediction and the player shall win 1.2 times their bet.
- If the player selects "Symbol to appear in at least 1 wheel" and the symbol is drawn on one or more wheels, the player's selection matches the prediction and shall win 3 times (X3) their bet.

3.2.4. Game Category: The number of wheels in which the same number will be drawn

Options	Payout
In 2 wheels	x 9
In 3 wheels	x 700

Description: Players shall choose whether the selected number will be drawn on two or three wheels in any order.

- If the player selects "On 2 wheels", then the selection matches the prediction if the number is drawn on 2 (or more) wheels (e.g. 5-12-5, 5-5-5), and the player shall win 9 times their bet.
- If the player selects "On 3 wheels", then the selection matches the prediction if the number is drawn on all 3 wheels (e.g. 7-7-7) and the player shall win 700 times their bet.

The maximum betting amount per game or combination or betting combinations shall not exceed the amount corresponding to the value of 10,000 columns. In case the value of a bet exceeds the maximum amount eventually set by OPAP S.A., the said bet shall not be accepted.

3.3. POWERSPIN ON FIRE

Betting in POWERSPIN ON FIRE shall be conducted by selecting numbers from 1 to 34 on a virtual wheel, which consists of 34 equal parts.

Therefore, the following game categories are offered with corresponding maximum bet amounts per entry:

3.3.1. Game Category: Number

Selection of at least one number from one (1) to thirty-four (34), with a maximum betting amount of €100 per number. Each number constitutes one entry column.

3.3.2. Game Category: Double

Selection of at least two numbers from one (1) to thirty-four (34), with a maximum betting amount of €200 per double. Each number combination constitutes one entry column.

3.3.3. Game Category: Quadruple

Selection of at least four numbers from one (1) to thirty-four (34), with a maximum betting amount of €400 per quadruple. Each four-number combination constitutes one entry column.

3.3.4. Game Category: Octuple

Selection of at least eight numbers from one (1) to thirty-four (34), with a maximum betting amount of €800 per octuple.

For all the aforementioned categories of games, profit calculation is conducted per winning column. Any third decimal digit resulting from the calculation is rounded up, in accordance with the applicable "PAME STOIXIMA" Game Regulations.

To participate in the respective draw, players select the numbers they wish to bet on under the category (market) they select. Players may select all game categories, marking the respective predictions under each of them separately. If the numbers selected are more than those designated under a game category, then multiple columns are created depending on the possible combinations of each game category [e.g. three (3) selected numbers for Doubles game category will provide three combinations of two numbers and will create three (3) Doubles' columns].

The game allows for the selection of up to 34 numbers, provided that no more than 10,000 columns are created per game or per combination or per games' combination.

The Column Development Table, for up to 34 selected numbers and up to 10,000 columns per game, with the possible combinations per Powerspin on Fire game category, is presented below.

Column Development Table

Available markets

Amount of selected				
numbers	Number	Double	Quadruple	Octuple
1				
2	2	1		
3	3	3		
4	4	6	1	
5	5	10	5	
6	6	15	15	
7	7	21	35	
8	8	28	70	1
9	9	36	126	9
10	10	45	210	45
11	11	55	330	165
12	12	66	495	495
13	13	78	715	1287
14	14	91	1001	3003
15	15	105	1365	6435
16	16	120	1820	-
17	17	136	2380	-
18	18	153	3060	-
19	19	171	3876	-
20	20	190	4845	-
21	21	210	5985	-
22	22	231	7315	-
23	23	253	8855	-
24	24	276	-	-
25	25	300	-	-
26	26	325	-	-
27	27	351	-	-
28	28	378	-	-

29	29	406	-	-
30	30	435	-	1
31	31	465	-	-
32	32	496	-	-
33	33	528	-	-
34	34	561	-	1

The numbers selected are mentioned in column "Amount of selected numbers", while "Game Category" is mentioned in the row.

For instance, if a player chooses a quadruple and selects five numbers, then they shall participate in the draw with all possible quadruples of the five selected numbers, which create five columns.

If the results of the draw match the player's prediction, then the number of winning columns including it shall correspond to the number of wins.

4. WINNINGS DISTRIBUTION SYSTEM

Winnings are set forth based on the wager amount multiplied by the following payout tables:

4.1. POWERSPIN:

Options	Payout
Number	24
Double	12
Treble	8
Quadruple	6
Sextuple	4
Octuple	3
Duodecuple	2
Symbol	8
Zone	3
Over/Under 12.5	2

4.2. POWERSPIN COMBO:

Combination of 2 wheels				
Wheel 1	Payout			
NUMBER	NUMBER	630		
NUMBER	SYMBOL	210		
NUMBER	ZONE	80		
NUMBER	O/U	54		
SYMBOL	210			

SYMBOL	SYMBOL	70
SYMBOL	ZONE	27
SYMBOL	0/U	18
ZONE	NUMBER	80
ZONE	SYMBOL	27
ZONE	ZONE	10
ZONE	0/U	6.4
O/U	NUMBER	54
O/U	SYMBOL	18
O/U	ZONE	6.4
O/U	0/U	4.4

Combination of 3 wheels			
1	2	3	Payout
NUMBER	NUMBER	NUMBER	17,000
NUMBER	NUMBER	SYMBOL	5,500
NUMBER	NUMBER	ZONE	2,100
NUMBER	NUMBER	O/U	1,400
NUMBER	SYMBOL	NUMBER	5,500
NUMBER	SYMBOL	SYMBOL	1,800
NUMBER	SYMBOL	ZONE	680
NUMBER	SYMBOL	O/U	450
NUMBER	ZONE	NUMBER	2,100
NUMBER	ZONE	SYMBOL	680
NUMBER	ZONE	ZONE	260
NUMBER	ZONE	O/U	170
NUMBER	O/U	NUMBER	1,400
NUMBER	O/U	SYMBOL	450
NUMBER	O/U	ZONE	170
NUMBER	O/U	O/U	120
SYMBOL	NUMBER	NUMBER	5,500
SYMBOL	NUMBER	SYMBOL	1,800
SYMBOL	NUMBER	ZONE	680
SYMBOL	NUMBER	O/U	450
SYMBOL	SYMBOL	NUMBER	1,800
SYMBOL	SYMBOL	SYMBOL	600
SYMBOL	SYMBOL	ZONE	230
SYMBOL	SYMBOL	O/U	150
SYMBOL	ZONE	NUMBER	680
SYMBOL	ZONE	SYMBOL	230
SYMBOL	ZONE	ZONE	85
SYMBOL	ZONE	O/U	60
SYMBOL	O/U	NUMBER	450
SYMBOL	O/U	SYMBOL	150
SYMBOL	O/U	ZONE	60

SYMBOL	O/U	O/U	40
ZONE	NUMBER	NUMBER	2,100
ZONE	NUMBER	SYMBOL	680
ZONE	NUMBER	ZONE	260
ZONE	NUMBER	O/U	170
ZONE	SYMBOL	NUMBER	680
ZONE	SYMBOL	SYMBOL	230
ZONE	SYMBOL	ZONE	85
ZONE	SYMBOL	O/U	60
ZONE	ZONE	NUMBER	260
ZONE	ZONE	SYMBOL	85
ZONE	ZONE	ZONE	33
ZONE	ZONE	O/U	21
ZONE	O/U	NUMBER	170
ZONE	O/U	SYMBOL	60
ZONE	O/U	ZONE	21
ZONE	O/U	O/U	15
0/U	NUMBER	NUMBER	1,400
0/U	NUMBER	SYMBOL	450
0/U	NUMBER	ZONE	170
0/U	NUMBER	O/U	120
0/U	SYMBOL	NUMBER	450
0/U	SYMBOL	SYMBOL	150
0/U	SYMBOL	ZONE	60
0/U	SYMBOL	O/U	40
0/U	ZONE	NUMBER	170
O/U	ZONE	SYMBOL	60
O/U	ZONE	ZONE	21
O/U	ZONE	O/U	15
O/U	O/U	NUMBER	120
O/U	O/U	SYMBOL	40
O/U	O/U	ZONE	15
O/U	O/U	O/U	10

Additional game categories:

Number in any wheel		8
The cumbal in	No wheel	1.2
The symbol in:	At least 1 wheel	3
The number of wheels in which	In 2 wheels	9

the same number will be drawn	In 3 wheels	700

4.3. POWERSPIN ON FIRE

TABLE 1: MAIN PAYOUT TABLE

Option	Payout/Successful column
Number	24
Double	12
Quadruple	6
Octuple	3

TABLE 2: PAYOUT WITH BONUS GAME

For draws in which a bonus game is activated, the payout that derives for each successful column shall amount to a payout range per game category, as presented in the following table:

Option	Payout
Number	From 25 to 5,000
Double	(From 25 to 5,000) / 2
Quadruple	(From 25 to 5,000) / 4
Octuple	(From 25 to 5,000) / 8

Note 1: As regards the payout range from 25 to 1,000, all integer numbers included in this range may derive as payout, whilst as regards the payout range from 1,001 to 5,000, only 2,000, 3,000, 4,000 and 5,000 may derive as payout.

Example: The Player selects two numbers in Double game category, with column cost 0.50. One of the numbers they selected is the winning number in the draw in which they participate, whilst this specific number has also been drawn as ON FIRE number. The payout that derives from the bonus game is 50, therefore the winnings to be attributed to the Player shall be 12.5 (50 * 1.50** 0.50).

The maximum amount distributed as winnings (per draw) for each of the game categories Number, Double, Quadruple, Octuple is set at €500,000, including any increase resulting from rounding as provided in Article 3.3.4. In case the corresponding total amount to be distributed exceeds the aforementioned maximum limits, the distribution of the maximum amount among the respective winning entries shall be made proportionally, based on the value of participation of the winning portion of each ticket in the relevant draw.

The maximum winnings amount per entry for POWERSPIN, POWERSPIN COMBO & POWERSPIN ON FIRE is €1,000,000.00.

5. DRAWS

5.1. Consecutive Draws

The following consecutive draws shall be presented in the Slip:

Two (2)

Three (3)

Four (4)

Five (5)

Six (6)

Ten (10)

Twenty (20)

Fifty (50)

One hundred (100)

Two hundred (200)

The consecutive draws can be also considered cumulatively, by selection of up to all the aforementioned amounts.

5.2. POWERSPIN, POWERSPIN COMBO & POWERSPIN ON FIRE Draws

The draw for the designation of winners shall be conducted per 4 minutes, through a Random Number Generator (RNG), and shall be displayed through screens in the agencies, while the maximum participation time shall be five (5) to seven (7) seconds prior to the commencement of a draw.

6. WINNINGS TAXATION FOR POWERSPIN, POWERSPIN COMBO & POWERSPIN ON FIRE

Taxation shall apply to the net winnings of the Ticket, which derive from the deduction of the Slip cost from its winnings.

The Ticket shall be subject to a taxation bracket, which shall be the following:

Ticket Winnings

€0.00 to €100.00 → 0.0%

€100.01 to €200.00 \rightarrow 2.5% (on the amount exceeding €100)

€200.01 to €500.00 \rightarrow 5.0% (on the amount exceeding €200)

€500.01 or more \rightarrow 7.5% (on the amount exceeding €500)

As regards tickets that participate in multiple draws, winnings taxation shall apply to the total winnings of the draws in which each Ticket participates and wins.

7. WRITE-OFF OF WINNINGS

The right to collection of winnings deriving from the Participation in POWERSPIN, POWERSPIN COMBO and POWERSPIN ON FIRE through Agencies shall be written off after the lapse of three (3) months as of the date on which the Player's Entry is entered into the Central Information System as a winning entry, in accordance with the provisions of the General Regulation on the Organization and Conduct of OPAP S.A. Games of Chance. OPAP S.A. may, following the lapse of the aforementioned period and in extraordinary cases, pay winnings to ticket holders when, without being responsible, they did not collect their winnings in time, nor did they claim them within the same time period.

8. PAYMENT OF WINNINGS

- 8.1. Winnings deriving from participation in POWERSPIN, POWERSPIN COMBO and POWERSPIN ON FIRE through Agencies shall be always paid to the bearer of the winning Ticket and in case this is lost, any claim of winnings payment or of other compensation shall be excluded. A Ticket that has been destroyed or whose details have been altered at such a degree that their identification by the Central Information System is not possible shall have no validity, and the claim for winnings payment and any other claim for compensation by OPAP S.A. shall be excluded.
- 8.2. The payment of winnings shall be conducted as follows, considering the provisions of HGC decision no. 554/5/15.04.2021 (B 1633) titled "Issuance of Regulation on the Implementation of Measures against Money Laundering and the Financing of Terrorism by Liable Persons, in the Games of Chance Services Market, according to case f of par. 3 of art. 28 of L. 4002/2011 (A 180)", hereinafter the "AML Regulation", as applicable:
- i) Gross winnings before taxes per Ticket of up to €999.99 shall be paid in cash by OPAP Agencies.
- ii) Gross winnings before taxes per Ticket from €1,000 up to €1,999.99 shall be paid, following a player's request, in an OPAP Agency, either in cash directly from an OPAP Agency, or through Payment Service Providers (issuance of a payment order to a Bank by an OPAP Agency and/or OPAP S.A's offices), following the player's identification upon presenting of an ID card, a passport or any other equivalent foreign document.
- iii) Gross winnings before taxes per Ticket exceeding €2,000 shall be exclusively redeemed through Payment Service Providers (issuance of a payment order to a Bank by an OPAP Agency and/or OPAP S.A's offices), following the player's identification upon presenting an ID card, a passport or other equivalent foreign document.
- iv) Gross winnings before taxes per Ticket exceeding €100,000 shall be exclusively redeemed through Payment Service Providers, following the issuance of a payment order by OPAP S.A. offices in Athens, and after the player's identification upon presenting an ID card, a passport or other equivalent foreign document.

For the service of the Players, they shall firstly contact OPAP S.A. call center at 800-800-5000 (from a landline without charge) or 210 5798888 (from a mobile phone) in order to be informed on the process.

- 8.3. Upon the payment of winnings, the respective tax shall be immediately deducted by OPAP S.A., per the eventually applicable legislation.
- 8.4. The winning amounts per win shall be paid after being truncated to the first two decimals.
- 8.5. OPAP S.A. may withhold the payment of winnings in exceptional cases, when according to its opinion there is a possibility that the person collecting the winnings is not indeed the rightful owner of the Ticket or there are sufficient indications for AML violations, according to the provisions of the AML Regulation. In the case of winnings deriving from the Participation in POWERSPIN, POWERSPIN COMBO & POWERSPIN ON FIRE via Agencies, the cases of loss or theft of the Ticket are indicatively mentioned.
- 8.6. In any case, the details of the Entries that have been secured, per what is mentioned in article 11 of the General Regulation on the Organization and Conduct of OPAP S.A. Games of Chance, shall constitute the sole evidence for the winnings acknowledgment, and in case of a dispute, they shall prevail over any other evidence. Regarding the participation through Agencies, the Ticket shall constitute the proof of the payment due, in case of winnings, but only if it holds the same details as the ones confirmed.

9. WINNINGS CERTIFICATES

OPAP S.A. shall grant a Winnings Certificate following an online request by the Player, submitted through website www.winningscertificates.opap.gr, in accordance with the terms of the Policy on Granting Winnings Certificates of OPAP S.A. within the subsequent fiscal year following the one the winnings were collected, until October 31st (unless the Company extends the aforementioned deadline by announcement posted on its website, www.opap.gr).

According to the provisions of the AML Regulation, a Winnings Certificate shall be exclusively granted to Players having a Greek TIN, for gross winnings through the land-based network of Agencies amounting to a thousand (1,000) EUR or more per Ticket, which derived during the fiscal year directly preceding the one of request submission and which have been collected through credit institutions cooperating with OPAP S.A.

10. REGULATORY AUTHORITY

OPAP S.A. is supervised by the Hellenic Gaming Commission (HGC). HGC contact details: Mavrokordatou Sq. and 17, Acharnon St., 104 38 Athens, Tel: + 30 2111075000 , Fax: + 30 2111075005, Website: www.gamingcommission.gov.gr.

11. PSYCHOLOGICAL SUPPORT AND TELECOUNSELING SERVICES

The phone line 1114, created by OPAP Group in collaboration with the Therapy Center for Dependent Individuals (KETHEA), remains at the disposal of all people facing problems with

excessive participation in games of chance, and it operates from Monday to Friday, from 09:00 am to 21:00 pm. Furthermore, information and support are also available by e-mail at 1114a@kethea-alfa.gr.

12. DOCUMENTS

On OPAP S.A. website (www.opap.gr) the following are posted: a) the present Guide, b) the General Regulation on the Organization and Conduct of OPAP S.A. Games of Chance, and c) PAME STOIXIMA Regulation.

The General Regulation on the Organization and Conduct of OPAP S.A. Games of Chance, and PAME STOIXIMA Regulation are also posted on the HGC's website (https://www.gamingcommission.gov.gr).

13. CONTACT

For further information, draw results or the submission of complaints, you may call 800-800-5000 (from a landline without charge) or 210 5798888 (from a mobile phone).

OPAP S.A. 112 Athinon Ave., 10442, Athens GEMI No.: 3823201000